## Workplace Administration Skills

## Assessment Fact Sheet

Overview	Multi-choice test that measures the ability to organize one's workplace, properly maintain data, perform simple tasks on the computer and resolve administrative issues.	
	Relevant Job Roles	General and Operations Manager, Human Resources Manager, Administrative Services Manager
Details	Language	English (US)
	Average Testing Time (minutes)	12 minutes
	Allowed Time (minutes)	15 minutes
	Maximum Number of Questions	18 questions
	Number of Sittings	One
	Test Type	Multiple Choice - CTT
	Sector	Business
	Scores Reported	<ul> <li>Overall Score</li> <li>Organizing and Planning</li> <li>Effective Communication</li> <li>Attention to Detail</li> <li>Computer Awareness</li> </ul>
	O*NET Competency	Administration and Management
Knowledge, Skills, Abilities And Competencies Measured	<ul> <li>The following areas are covered:</li> <li>Filing system</li> <li>Information gathering from multiple sources</li> <li>Basic use of computer</li> <li>MS Office</li> <li>Office equipment</li> <li>Using internet</li> <li>Communicate effectively with internal stakeholders</li> </ul>	

- Organize and plan administrative activities
- Workplace organization